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ABBREVIATIONS

ACY – Advisory Council on Youth of the Council of Europe

CCIVS – Coordinating Committee for International Voluntary Service

CHRDS – Centre for Human Rights and Development Studies

CID – Center for Intercultural Dialogue

CoE – Council of Europe

CSO - Civil Society Organisation

DYPALL – Discover Youth Participation at Local Level

ECVET – European Credit System for Vocational Education and Training

EU – European Union

EVS – European Voluntary Service

IPA – Instrument for Pre-Accession Assistance

IVS – International Voluntary Service

IYNGO – International Youth Non-Governmental Organisation

LLP – Lifelong Learning Programme

LYC - Local Youth Council

NED – National Endowment for Democracy

NYCM - National Youth Council of Macedonia

OSCE – Organisation for Security and Cooperation in Europe

RYCO – Regional Youth Cooperation Office

SAVA – Solidarity through Action and Voluntary Activities

SCI – Service Civil International

UN – United Nations

UNDP - United Nations Development Fund

UNOY – United Network of Young Peacebuilders

UYW – Union of Youth Work

VET – Vocational Education and Training

YEU – Youth for Exchange and Understanding

INTRODUCTION

Center for Intercultural Dialogue (CID) is a civil society organization working to promote intercultural acceptance and active citizenship through capacity building processes, education and youth work. The organization's activity focuses on many aspects which are of interest for young people: from provision of services and information, to research and support for policy-making and networking.

Vision: to create diverse responsible and cooperative communities where citizens are actively contributing to the social development and integration.

Mission: to ensure sustainable community development by creating opportunities for quality engagement of civil society, advancing learning opportunities, and active involvement of young people and other citizens.

Goals:

To develop and provide quality learning opportunities within non-formal education for diverse groups of learners, through:

- ✓ Local activities in the youth center (workshops, language classes, meetings with the volunteer club)
- ✓ Learning projects (training courses, youth exchanges, study sessions implemented on local, national and international level)
- ✓ Local outdoor initiatives for encouragement or participation of young people (flashmobs, open air events)
- ✓ Mobility opportunities (prioritizing important events)
- ✓ Developing the capacity of CID Pool of Trainers (updated on a yearly basis)

To offer capacity development of civil society to directly involve citizens in community decision-making through inclusive work-practices and networking opportunities:

- ✓ Capacity building of CSOs and International Organizations
- ✓ Expert meetings with IYNGOs
- ✓ Capacity building and consultancy of representation bodies (LYC)

To increase quality of education and learning services by encouraging cross-sectoral cooperation, lifelong learning programs and innovative education tools:

- ✓ Developing education programs for working with Adult Learners (LLP, VET, private sector)
- ✓ Following current trends in the development of NFE on local and international levels (CID and NYCM pools of trainers)
- ✓ Developing quality educational tools (manuals, toolkits, brochures)

To facilitate youth support systems as well as participation mechanisms for young people through quality youth work and inclusive policies development:

✓ Continuous representation of CID nationally in NYCM, LYCK and UYW, as well as internationally in YEU International, DYPALL, SCI, UNOY, UNITED and Eurodesk;

Target groups:



CID works with young people and citizens from diverse religious, ethnic, national groups who are at the same time creators and beneficiaries of our activities. Specific activities are designed for youth workers, teachers, adult learners, as well as all stakeholders involved in inter-community dialogue and sustainable community development on local, national and international level: civil society organisations, schools, local governments, representation bodies and networks.

Context of our work in 2017: What describes CID best as an organisation is our commitment to improve the quality and the scope of our activities and programmes. In 2017 this has been very visible: the CID team has maintained its staff at 16 full-time and part-time employees, working in 3 offices. The shift from one-time projects to long-term processes ensured sustainability for our programmes and a greater impact in the areas of promotion of intercultural dialogue and human rights, strengthening the capacity of civil society organisations, enhancing the cooperation between actors involved in youth work, youth rights, youth education and youth policy.

оре оп a daily basis, including weekends, from 10:00 to 20:00. The doors of the youth center are open to youngsters from 7 to 18 years old and up, providing workshops, language classes, youth camps, recreational activities and educational opportunities to beneficiaries from Kumanovo. The permanent 2 youth workers were aided by EVS volunteers and interns. More than 200 young people joined the activities and more than 1000 people were indirect beneficiaries of the youth center activities, special attention being given to raising the visibility of MultiКулти as a provider of quality non-formal education programmes among parents, local authorities and general population of the city. The successful implementation of the MultiКулти programmes was ensured with the support of UNDP Macedonia, CIVICA Mobilitas, NED and OSCE Mission to Skopje.

cooperation with long-term impact and results was the implementation of 4 long-term KA2 projects supported by Erasmus+ and 2 projects supported through the IPA Instrument for Pre-Accession, with a focus on strategic partnership and sustainable development. With a duration from 2-4 years, the projects addressed topics such as youth participation, strengthening the capacity of civil society organisations to implement quality projects, working towards the recognition of youth work and developing tools for self-assessment of youth workers, etc. It presents itself as a good opportunity for CID to share its expertise with other partners and to contribute to the professionalization of the youth work/NGO sector.

ensuring that more and more young people from various backgrounds are benefitting from the mobility opportunities and are engaging in various dialogue processes with decision-making bodies on European level. CID's efforts to promote intercultural dialogue and meaningful connection between young people and governmental authorities and to push for the recognition of youth work have been echoed and recognized by its international partners through support, joint projects and constant collaboration.

PROJECTS AND ACTIVITIES

Youth work and youth policy

MULTIKYATH YOUTH CENTER

After the renovation of the youth center in 2016, supported by UNDP Macedonia, MultiKyлти started functioning on a daily basis, from 10:00 to 20:00, under the supervision of two youth workers. This year, a new format of workshops was tried, and it proved to be a huge success. **Motiv8**, a project that ran from March to June 2017, consisted of 4 conferences on 4 different topics, that were meant to inspire young people to pursue artistic endeavors, to try a career that they were not considering until then, and to learn tips from successful people. The 4 conferences were preceded by 4 workshops with local youth, who also prepared some performances that were presented during the conferences.

Besides the workshops and the daily activities, with the support of **CIVICA Mobilitas**, several activities aimed at attracting youth to the center were organised throughout the year. The Bubbles Day Parade was celebrated for a second time in a row this year, this time on the main square, addressing the topic of intercultural dialogue and awareness of the refugee issue. Baklavijada – a celebration that brings together youth from all parts of town to taste delicious baklava twice a year, at the end of Ramazan, was celebrated in June and in September, becoming a beloved tradition by now. In Summer, youngsters prepared for 2 major music festivals in the area – D-Fest and EXIT Festival, by creating a team and by preparing activities for the youth attending the festival, using non-formal education methodology. In December, the IVS and EVS volunteers organised a ping-pong tournament in the youth center, which brought new faces to the center and proved to be a popular type of entertainment for the local youth.



The organised workshops and events were alternated with the daily activities in the youth center. On Wednesdays there were movie nights, where young people would watch a movie and have a discussion afterwards. Sports activities were held both indoor and outdoor: ping-pong games were a daily favorite, and when the weather was good, football games were organised outside. Due to a high interest of local youth for board games, in 2017 more board games were acquired and board game nights were organised at least once per month. The youngsters were also very enthusiastic about decorating the premises of MultiKyлти for national and international holidays such as Halloween, Christmas, International Peace Day, etc.

This is how the breakdown of the visits based on sex and ethnicity looks like:

Total visits to the youth center in 2017: 3836				
Female	Male	Macedonian	Albanian	
1733	2443	738	3418	

PROMOTING YOUTH ACTIVISM IN MULTIETHNIC COMMUNITIES_

It has already become a tradition for CID to prepare new leaders and changemakers for the local community through annual projects called CID Academy. This year, under the project "Promoting Youth Activism in Multiethnic Communities", supported by the National Endowment for Democracy, 20 young people have undergone a series of 15 training courses which prepared them to create and implement advocacy campaigns. The youngsters got creative: from a musical festival in the Cultural Center to a public debate with the Mayor of Kumanovo and local stakeholders involved in the public transport sphere, the CID Academy participants have managed to advocate for reforms in the public transport and are hoping to bring a brighter cultural life to Kumanovo.



FOSTERING OF ADVANCED INTER-ETHNIC DIALOGUE AND INTER-COMMUNITY RELATIONS

In cooperation with the OSCE Mission to Skopje, CID organised a series of youth workshops that aimed at bringing together young students from diverse ethnic backgrounds through intercultural workshops and courses for citizens in affected neighbourhoods of Kumanovo. Organised for the second year in a row, the youth workshops enjoyed a lot of popularity among local youth, bringing a high number of applications; as a result, 30 young people

spent several days in Ohrid learning about intercultural competences, effective communication, conflict resolution and youth activism. The youngsters involved in the youth workshops have afterwards organised several activities in the local community aimed at bringing people together (Baklavijada, outdoor cinema, Europe Day, etc.).

The intercultural courses offered the possibility for all interested citizens to attend a series of workshops on the Albanian and Macedonian language and culture. The workshops aided the participating citizens to increase the level of understanding of the language and the cultural elements, and included visits to iconic places that are representative for each of the 2 cultures (Tetovo mosque, Staro Nagorichane old church). All in all over 45 locals have attended the courses in 2017.

MOVE YOUR FINGER: YOUTH ENGAGEMENT FOR LOCAL ISSUES IN THE KUMANOVO REGION

Move your Finger is a national campaign running in many cities, promoting activism among citizens and giving young people the necessary boost to act and to address the needs in their local community. As part of the project, 7 campaigns were organised in Kumanovo, Lipkovo and Staro Nagorichane, from cleaning of parks and public surroundings to installing benches and tables in a day center for people with special needs to building a playground for children in Slupcane. Move your Finger was a 4-month project (from September to December), but the people that took part in it are motivated to continue taking action to improve their community.



THE LOCAL VOLUNTEER CLUB

After the General Assembly that took place in June 2016, it was voted that the volunteer club would be restructured and membership would be defined for various types of beneficiaries of CID's activities. In 2017, the Volunteer Club has grown in numbers and has engaged in various activities — from flashmobs to workshops to debates to movie nights on social topics. One online campaign supported by the volunteer club was the "16 days against gender-based violence", organised in November and December, which culminated with the celebration of Human Rights with a Rights Fest. There are high hopes for the Volunteer Club, which is also supported by international volunteers, and more structure is intended to be brought in 2018.

THROUGH INTERCULTURAL LEARNING TO BETTER CHANCES FOR EMPLOYMENT

One of the outcomes of the previous edition of the CID Academy was an international youth exchange that some of the participants have worked on. The exchange was written, coordinated and facilitated by former members of the CID Academy, with the help of local volunteers. It was held in Ohrid in July and brought together youngsters from Macedonia, UK, Italy, Spain, Turkey and Poland. The exchange explored various tools to support employment amongst youth by using non-formal learning methodologies and intercultural learning as a basis for development of skills. The youth exchange was organised with the support of the British National Embassy, in partnership with Project 2020 CIC.

BORN 2 RUN

Born 2 Run is an initiative that aimed at bridging the divided communities and promoting intercultural dialogue through sports; by living together for 3 weeks and by organizing and participating in 3 races of 3km and 10km, local volunteers from Kumanovo, Lipkovo and Staro Nagorichane and international volunteers from Italy, Wales (UK), Turkey and Greece mobilized the local community to come together and celebrate diversity. The races culminated with a public event on the main square of Kumanovo on the 22nd of October 2017, where a group of differently abled people from Kavadarci joined to run the race and support the mission of the project. The project was implemented in the framework of the Erasmus+ Programme supported by the British National Agency, as well as with the local support of the OSCE Mission to Skopje, Municipalities of Kumanovo, Staro Nagorichane and Lipkovo and the local Police units.



Community development

KA2: WEBWORK: WESTERN BALKAN YOUTH WORK(S) FOR YOUTH EMPLOYABILITY! - REGIONAL INITIATIVE FOR A COMMON APPROACH TO YOUTH EMPLOYABILITY____

The project "WEBWORK: WEstern Balkan youth WORK(s) for youth Employability! — Regional initiative for a common approach to youth employability", was implemented between July 2016 and July 2017. The project gathered partners from all Balkan countries plus Spain, and aimed to contribute to the adaptation of youth in the Western Balkans region to the rapidly evolving changes in the labour market. CID participated in the project by contributing to the research regarding the labour market in Macedonia, and by attending the meetings and the capacity building activities. On the 22nd of June, CID hosted the final activity of the project, the international conference. The conference brought together stakeholders from all the partner countries in the field (governmental representatives, agencies for employment, professors, NGO representatives, etc.) in order to discuss the results of the research (presented in the final publication) and to design together possible common steps for the future. The publication can be found on www.cid.mk/publications.

KA2: ADULT LEARNING: SOCIAL INCLUSION THROUGH ENTREPRENEURSHIP_



The 18-month partnership between CID, Out of the Box International from Belgium and Wisamar Bildungsgesellschaft gemeinnuetzige GmbH from Germany aimed to develop the capacity of educators and leaders who are active and experienced in adult learning programmes, to design and deliver educational programmes, to facilitate inclusion and to initiate employability. For this purpose, social entrepreneurship was promoted through adult learning programmes. The project included a training in Germany, a study visit in Belgium and a training for trainers in Macedonia, and several multiplier events in all 3 countries, ending with a final conference in Macedonia. The project was supported by the National Agency of Macedonia through the Erasmus+ Programme of the European Commission. The final outcome of the project, a publication on various practices to foster social entrepreneurship education, is available at www.cid.mk/publications.

KA2: STAFF TRAINING ENHANCING CAPACITIES FOR QUALITY ADULT LEARNING_

In 2017 CID has developed its capacity to offer quality educational opportunities and training to adult learners, through significant cooperation with other qualified organisations from Europe. To increase quality of education and learning services through encouragement of cross-sector cooperation, lifelong learning programmes and innovative education tools "The project 'Staff Training: Enhancing Capacity for Adult Learning Programmes' involved partners from 3 countries (Germany, Belgium, Macedonia) and mobility opportunity for 4 staff members in 4 structured courses. 2 members of our staff participated in 2 courses in Macedonia, and 2 on 2 courses in Belgium. The courses focused on the following topics: Intercultural Education, Entrepreneurship and Education Online: Development of Webinars and online education programmes and Project Management and European Funding.



The project CS4EU, supported through the IPA Instrument for Pre-Accession, started in 2015 and ended in November 2017. By developing this project, CID managed to involve around 40 civil society organisations in Macedonia in a process of improving their sustainability, autonomy and overall capacity to fit into European standards for Community legislation. After holding 5 IdeaLabs — meetings on specific topics, 5 working groups were created consequently, in order to implement advocacy initiatives. As a result, the working groups designed actions plans for the following topics that are relevant to the Macedonian society: segregation of the Roma community, competitiveness of youth on the labor market, the need to have a youth radio and the relevance of having youth work in Macedonia. It was a good opportunity to strengthen the network of civil society organisations working on similar topics and to provide them with the opportunity to learn from positive examples from abroad (through a study visit in Brussels that happened in October), as well as to cooperate for visible results.

This year, a publication containing the results of the research, as well as the declaration of civil society representatives towards governmental officials was published (available on www.cs4eu.org), and the project was closed with a final conference, held in Skopje on the 16th of November. The conference, named "The role of civil society organisations in the European integration", aimed to provide room for discussion on the importance of civil society organisations in the EU integration, the challenges that are ahead of us, and the creation of a platform of organizations that will commit to support the integration process of the country in the EU. As an outcome of the conference, a declaration with recommendations towards stakeholders was created and published in the final publication of the project.



SHIFT TOWARDS ONLINE AND OFFLINE ENTREPRENEURSHIP COMMUNITY



The 15-month cross-border project represented an important milestone in CID's activity to promote quality online education. SHIFT is a project and a platform at the same time, offering young people a multitude of possibilities, from online courses on project management, business and entrepreneurship, etc. to a list of local companies that provide their story of success to an updated list of working, studying and volunteering opportunities. This year, several visits were organised between CID and the Bulgarian partner, 21Century, from Kyustendil; online courses were organised in Summer and Fall, in 2 rounds; an entrepreneurship travelling caravan visited Kumanovo, Stip and Kriva Palanka in October, bringing good examples of entrepreneurship to locals. More information is available on www.shiftlearning.net.

KA3: INEDU: INCLUSIVE EDUCATION MODELS FOR CHILDREN WITH MIGRANT BACKGROUND



A new step for CID in 2017 was the KA3 project inEDU, which aims to advocate for policy reform in the area of primary education regarding the integration of children with a migrant background. So far, the project has had a kick-off meeting in Northern Ireland, where the upcoming activities were discussed and tasks were agreed between the partners. During the Summer, CID has established cooperation with local kindergartens in order to test some of the good practices that were identified in countries which have successful policies for integration of migrants. Several focus groups were organised with educators in order to understand better the local reality and the needs of the educators and the educational institutions. Future activities will include more mobility for the educators and developing a publication.

KA2: STRATEGIC PARTNERSHIP FOR ADULT EDUCATION - MIGRANTS NOT EXCLUDED (MINE)



MINE is another strategic partnership addressing the integration of migrants, this time with a special focus on adult education. Between 24-29 of April, CID has hosted a training for staff. The training was a 6-day experiential learning on the following good practices: first support/hotspots, language teaching, arts for learning and non-formal education. The good practices that were mapped in the process were coming from the Turkish, Greek, German and Lithuanian organisations. As part of the seminar, the group also visited the refugee camp in Tabanovce. The next step in the project will be another joint staff training that will happen in Greece, continuing to collect good practices. The aim of these two activities is to implement the given practices in the local context and to assess their applicability.

YOU ARE WELCOME: EUROPEAN NETWORK FOR INTEGRATION OF REFUGEES AT LOCAL LEVEL AND COMBATING HATE SPEECH



You Are Welcome is a 2-year project supported by the Erasmus+ Programme of the European Commission through "Europe for Citizens", which started in January 2017 that brings together 13 partners to support migrant and refugee integration, community development and promoting evidence—based policy making around migration. The aim of WELCOME is to deconstruct the process of migrants' stigmatization, help communities involved overcome stereotypes and develop counter-narratives for more accurate perceptions of migrants and refugees stemming in participating countries. In November 2017, CID attended a transnational meeting in Thessaloniki, Greece, where 50 young people from Kumanovo had the opportunity to attend a public event involving intercultural artistic performances and video projections depicting the life of the asylum-seekers in the refugee camps in Greece.

KA2: STAND UP AGAINST BULLYING



Started in September 2016, the 2-year project aims to map and develop various educational approaches that tackle bullying in schools. The project consists of several mobilities of teachers and students that work together in order to assess the situation in their local communities and to develop joint activities. As outcomes of the project, a flashmob against bullying was organised in Kayseri, Turley in April, and replicated in Kumanovo in May, as part of the Bubble Day Parade. In June CID has held a training for staff (teachers, researchers, NGO activists, educators), in order to understand better how non-formal education can be used as a tool to counter bullying, radicalization, racism, hate speech, etc.

KA2: INNOVATION AND ELEARNING IN SERVICE OF YOUTH WORK & NON FORMAL EDUCATION IN EUROPE

Online education is becoming more and more relevant. In partnership with HajdeDa from Belgrade, Serbia, CID has participated in a project that equipped young people with the necessary skill to develop online courses. After having a testing period in which each participant has developed an online course, the participants gathered in Belgrade, between the 2nd and the 5th of November, for the final conference, "ONL-YOUTH: are we lost in the online space?", where they shared results, impressions, advice for improvement and plans for future cooperation.

CU TENDA: STORIES, IMAGES AND SOUNDS ON THE MOVE; LIVING MEMORY OF SOUTH-EASTERN EUROPE



One of the most longlasting projects — "CU TENDA: Stories, Images and Sounds on the Move; Living Memory of South-Eastern Europe" — has been launched in 2015 and will last for 4 years. The project, supported by the Creative Europe Program and implemented together with partners from Bulgaria, Romania, Italy and Macedonia, focuses on presenting the life of the young Aromanians in Macedonia and their challenges to keep their culture and language alive. This year, two workshops were held from April to December: theatre and arts and crafts. If the highlight of the previous year was the performance *Audition*, this year 2 series of workshops were conducted gathering local youth, in order to explore Aromanian storytelling through a creative approach and to create crafty traditional objects.



Human rights education

ROUTE TO CONNECT - AWARENESS RAISING CAMPAIGN



As part of our partnership with SCI International and in an attempt to raise awareness of the local community regarding the hardships that the refugees face while crossing Europe, CID has organised an awareness raising campaign by releasing a video, called "The Journey". The video is available on our Youtube Channel. It was officially presented in the MultiКулти youth center on September 22, which is International Peace Day.

A Route To Connect is a project of SCI supported by European Youth Foundation focused on spreading awareness about the refugee situation in the Balkan route, giving a voice to the stories of refugees and empowering youngsters to take action. The project is part of the Building Bridges campaign.

6TH SCHOOL ON COMBATING HATE SPEECH: MEDIA LITERACY AND CRITICAL THINKING_

One of the most meaningful events related to the No Hate Speech Movement and organised in Macedonia every year by CID is the No Hate School. The No Hate School gathers educators, youth workers, researchers, practitioners in the field of youth together to learn about hate speech and hate crime and to design local action plans that are later on implemented throughout the year. This year the School has arrived at its 6th edition and was held on the topic of media literacy and critical thinking, how to recognize, analyse and come up with alternative narratives when it comes to online content that contains hate speech. It was held in Berovo, Macedonia, between the 25th-29th of October. The school gathered 20 young people from different regions of Macedonia who are youth workers, educators and activists. Its aim was to equip the participants with tools on how to proactively engage in combating hate speech in their communities and multiply their gathered knowledge.

YOUTH CLUBS "STREET LAW" AND DEBATE _

The project "Street law" happens on a yearly basis in several cities around Macedonia; it is implemented by the Youth Educational Forum and supported by USAID. This is a long-term program mainly for high school students aimed to educate youth for civil, political and human rights and freedoms, democracy and the concept of rule of law, the legal system of the Republic of Macedonia, as well as European Union and the European integration process of Macedonia. Besides attending weekly workshops, the members of the 'Street law' club participate in other activities;) they organise visits to the court in Kumanovo, movie nights on relevant topics; on the Human Rights Day, for example, the club gathered to mark the watch videos and to discuss how women can be supported to gain more equality and to fight gender-based violence.

The Debate Club has started in 2017 in Kumanovo, as a result of high demand from the side of high-school students to develop debating skills. Throughout the second part of 2017 the participants were learning the basics of debate and preparing for a national tournament scheduled to be held in Spring 2018.

IMPLEMENTATION OF THE CONVENTION ON THE CHILDREN'S RIGHTS_

The project is ongoing since 2011 and is being implemented in partnership with SEGA - Coalition of youth organizations. It targets young people under 18 in order to enhance their knowledge about children's rights, thus supporting democratic processes. As part of the project, several meetings were organised with the students, with the school principal, with the children's ombudsman, etc. Through this project, more than 100 youngsters got directly involved in activities that educate them about their rights. The children's ombudsman position was supported through promotional activities and lobbying interests of youth in front of the school staff.

International and European Voluntary Service

In 2017, CID hosted 20 international volunteers, under the following projects:

- a. Volunteering for Acceptance and Tolerance (Macedonia) Maide Gumus, Pamela Raczynska, Ana Karnas, Stefan Izak, Simona Rukavicova, Elina Saarilahti, Inka Nurmi, Onur Caliskan
- b. Youth Discovering with EVS 2 (Turkey) Harun Ucak
- c. EVS Empower the Society (Turkey) Ozcan Serifoglu, Mehmet Can Eryigit, Kenan Yildirim, Ibrahim Keles
- d. Overcoming Obstacles with EVS Busra Guldibi
- e. EVS: Incipit: It Begins Elisa Valenciak and Cassandre Debondu
- f. Shape Tomorrow with Youth (Turkey) Hakan Nas
- g. IVS: French government grants (France) Baptiste Enormand and Baptiste Garnier
- h. Volunteer P.A.T.H. (Partnerships Actions and Tools for Heritages): 5 volunteers

The volunteers who stayed in Kumanovo were developing activities in the youth center. On a daily basis, they were preparing activities for the youngsters that were visiting the open youth center (creative workshops, playing sports and games, celebrating international days, etc). Together with local youth, the volunteers were involved in preparing activities such as movie nights, intercultural nights, Turkish and French lessons, drama workshops, a living library, flashmobs and cooking nights, etc.

VOLUNTEERING FOR ACCEPTANCE AND TOLERANCE_

The biggest project implemented in 2017 involving international volunteers was "Volunteering for Acceptance and Tolerance", supported by the Macedonian National Agency through the Erasmus+ Programme. The 18-month project had the aim to raise awareness of human rights, tolerance and acceptance of diversity and to promote inclusion and intercultural learning. Besides volunteering in the local youth center, the volunteers from this project were also volunteering in the transit center in Tabanovce, developing interactive activities for children and for adults. As a result, several cooking evenings were organised, and the interaction included both learning and teaching English and doing leisure activities, such as drawing, crafts, playing sports, etc. The volunteers also organised awareness-raising events in Kumanovo, with the help of local volunteers, including a flashmob on the hardships of being a refugee during the Global Bubble Parade, a workshop on migration during the Global Human Rights Week: Migration and refugees, a living library "The Journeys: Tales of migration", a book-collecting event titled "Refugees and Books", People on the road: A refugee session, etc.

At the end of the project, a publication gathering confessions from locals, refugees and volunteers has been published, titled "Confessions of volunteers, refugees and locals". The publication can be downloaded on www.cid.mk, while more information regarding the activities of the volunteers can be found on www.multikultievs.blogspot.mk, a blog run by the volunteers themselves.

VOLUNTEER P.A.T.H. (PARTNERSHIPS ACTIONS AND TOOLS FOR HERITAGES)

In partnership with CCIVS, CID took part in a long-term project which aimed to promote the work of IVS organisations and non-formal learning, whilst valorising local customs and the diversity of these. After participating in the CCIVS Stakeholders Forum held in Paris, France, CID organised an international workcamp during the Local Awareness Raising Actions phase. Titled "Kokino Calling", the workcamp was held in Kokino, Staro Nagorichane, Macedonia, from 09-18.10.2017. The aim of this workcamp was to make this area more suitable and pleasant for the mountaineers, nature lovers and admirers of natural heritage in order to provide them with the chance to explore better the country and to make the road to one of the world's oldest observatories more approachable and pleasant to walk on. 5 international volunteers joined the local volunteers and took part in the cleaning and building actions, enjoying the breathtaking landscapes of Kokino and contributing to the preservation of the local heritage.



NETWORKS AND REPRESENTATION

National representation: Networking is crucial for effective implementation of our projects, both on national and international levels. In 2017 CID continued to be an active component in the National Youth Council of Macedonia and a key actor in the National Campaign Against Hate Speech Online, ensuring that the processes started several years ago will continue producing quality educational opportunities and skilled trainers who will work to implement them.



- ❖ In the National Youth Council of Macedonia, which was established in 2013, CID continues to be an active member. Florim Rexhepi is currently a member of the board, and Nami Isaki participated as delegate of CID on the General Assembly in November. As a member of the network, CID stressed out the importance of the accountability of the Secretariat towards the member organisations.
- On the local level, Florim Rexhepi is the president of the Local Youth Council of Kumanovo, and together with the OSCE Mission to Skopje CID facilitated the implementation of several projects with the Local Youth Council of Lipkovo.
- ❖ The National Campaign Against Hate Speech Online (Campaign for Human Rights Online) has started in Macedonia as part of the European movement coordinated by the Council of Europe. CID is present in the National Campaign Committee with Matej Manevski, Florim Rexhepi and Nami Isaki, who organised the 6th School against Hate Speech and several training activities for representatives of NGOs, institutions such as the police, youth wings of political parties, etc.
- ❖ CID has been closely following the work of the Youth Work Association, established in 2013. Mila Josifovska attended the General Assembly of the Union of Youth Workers on the 10th of November, in Skopje, which had on the agenda such issues as finalising the preparations for the change of the statute, finalising the strategy, discussing about the functioning of the Management Board, electing a new member of the MB and new legal representative, as well as discussing the strategy for approaching new members. Mila also participated in the Closing event "Youth Workers United", organised in May in by YCC Bitola. At this event, the publication "Paths in youth work" was also promoted as a tool that will serve in the lobbying for recognizing youth work in the Republic of Macedonia. Nami Isaki attended the strategic planning of the union, held in Skopje on May 4-5.
- ❖ Marija Krstevska attended the Annual Meeting of the EVS Accredited Organisations, on the 2-3 of December, in Skopje, held by the National Agency for European Educational Programmes and Mobility of Macedonia.

- ❖ Mila Josifovska attended the Consultative meeting with the civil sector on the Draft-decision on amending and supplementing the Decision on the establishment of a Council for Cooperation between the Government and the Civil Sector, held in October in Skopje. The event was about consulting on the draft proposal for the structure and obligations of a Council for Cooperation between the Government and the Civil Sector, consisted of 16 representatives from the NGO sector.
- Mila Josifovska and Marija Krstevska attended the National workshop: European Volunteer Service Challenges of the civil sector in the Republic of Macedonia, organised by the SEGA Coalition in Skopje on the 20th of September. The event was about discussing the challenges of the civil sector regarding the visa regime and other bureaucratic processes that disable the youth participation in the EVS, as well as to come up with some solutions together with the institutions.
- ❖ Marija Krstevska and the EVS volunteers attended the NGO Fair "Active Citizenship = Better Society" organised by Volunteer Center Skopje on December 6th in Skopje. The fair gathered around 70 organisations from Skopje and beyond and organised 2 thematic forums on civic activism in the field of social inclusion and gender equality.
- Mila Josifovska participated in the Third Network Meeting + Thematic Forum of CIVICA Mobilitas, between 24-26 October 2017. The thematic forum had a panel discussion on "Cooperation between Government and Civil Society", where the following things were discussed: potentials and opportunities from the phenomenon of increased involvement of civil activists in state institutions and the opportunities for developing systemic and essential collaboration between civil and state sector.

International representation in networks

- **1. Youth for Exchange and Understanding (YEU)** works to promote peace, understanding and co-operation between the young people of the world, in a spirit of respect for human rights. YEU is a member of the European Youth Forum which is the independent platform for IYNGOs and NYCs in Europe. Matej Manevski continued his mandate as President of the network; Daniel Carter won the Milola Pekh award for best youth worker of the year, for the youth exchange organised in Kumanovo in September and October, named Born 2 Run, 2nd edition. Filip Janevic and Dragana Jovanovska took part in the long-term project "Variety is a space of life", which consisted of a training, a seminar and the yearly YEU Convention held in July in 3 locations: Kozani (Greece), Ohrid (Macedonia) and Skodra (Albania). Elena Ceban represented CID on the General Assembly, held in December in Brussels.
- 2. Service Civil International (SCI) is a peace organisation and one of the world's largest international volunteering networks. SCI has ninety years of experience in coordinating short- and long-term volunteering projects in all continents. CID is acting as a sending organisation for work camps through SCI and is also involved in the SAVA working group: Dragana Jovanovska continued her mandate as board member of SAVA and Elena Ceban joined this year; Arta Abduli attended the evaluation meeting held by SCI Germany in Berlin in December.
- **3. UNITED for Intercultural Action** is a European network against nationalism, racism, fascism and in support of migrants and refugees. Florim Rexhepi attended the international training "United youth against violent extremism in Europe", held in April and September in the European Youth Center in Budapest.
- **4. Developing Youth Participation at Local Level (DYPALL)** is an informal network established in 2015 that includes 22 European partners from 17 countries, both from the NGO sector and from local/regional administrations, education bodies, etc. DYPALL stands for the creation of effective and sustainable involvement of youth on decision-making with and in cooperation with local authorities through the development of strategies, the building of structures and relations of trust between actors. CID has been one of the main drivers behind the establishment of the network and Milosh Ristovski continued to represent CID in the Steering Committee of DYPALL. CID has

participated in various training activities and study sessions throughout the year, involving also representatives from the Municipality of Kumanovo.

- **5. Eurodesk** is the main source of information on European policies and learning mobility opportunities for young people, present in 34 European countries. In 2017 CID was the info-point for Eurodesk in Macedonia, with Dragana Jovanovska as the contact person. The activities organized in the framework of this network include presentations of the Erasmus+ Programme in Kumanovo, Kriva Palanka and Lipkovo, promotion of the European Youth Portal, etc.
- **6. UNOY Peacebuilders** is a global network strengthening sustainable youth-driven peacebuilding that connects 70 youth peace organizations across 45 countries. Their goal is to create a world where young people have the opportunity and skills to contribute to peace. Aleksandra Cvetkovska has attended the online courses focusing on the promotion of the 2250 Resolution on Youth, Peace and Security, and Milosh Ristovski participated in the preparation and delivering of the online courses.

International representation in other events:

- ❖ Throughout 2017, Milosh Ristovski represented CID in the Advisory Council on Youth of the Council of Europe. Milosh is a member of the Bureau of the ACY, and his mandate has been renewed for 2 more years.
- ❖ Dragana Jovanovska was part of the Training for Trainers on Human Rights Education of the Council of Europe, which consisted of a residential training in Strasbourg in October and of online and offline activities in which the participants take part individually. Dragana will be implementing a project on local level in partnership with the local municipality.
- ❖ Elena Ceban attended the Symposium "Youth Policy Responses to the Contemporary Challenges Faced by Young People', held in Prague, between 12-14 June, and organised by the European Commission-Council of Europe Partnership. It gathered 110 practitioners, researchers, policy makers, representatives of different European, national or local youth organisations to discuss about the most compelling challenges that young people are facing, and current and possible policy responses to these challenges.
- ❖ Mila Josifovska attended the 6th Euro-Arab Youth Forum, organised by the Council of Europe as part of the No Hate Speech Movement campaign, and held in Fez, Morocco, from the 24th to the 29th of April. The forum brought together some 100 youth leaders and youth organisations representatives from Arab and European regions to engage in dialogue and cooperation against violent extremism and hate speech.
- ❖ Dragana Jovanovska attended the 32nd and 33rd sessions of the Congress of Local and Regional Authorities of the Council of Europe, held in Strasbourg, France in April and October 2017, as the youth delegate for Macedonia. The Congress worked on elaborating coherent and credible policies for preventing radicalisation, for the management of migration and the improvement of integration policies.
- Marija Krstevska, Angela Veljkovska, Bojan Stojanovski, Engjëllusha Fazliu, Angela Aleksandrovska and Bjondina Sherifi represented CID at the EXIT Festival, as part of the OPENS initiative that brings interactive activities to the festival every year. CID has prepared quizzes, interactive games and fun activities for the people who attended the festival, inviting them to learn more about volunteering, youth activism, international mobility, etc.
- ❖ Elena Ceban became part of the ENTER Long-Term Training Course, focusing on the promotion of the ENTER! Recommendation on local level. Elena attended the first residential training, held in May in Budapest, and the midterm meeting, held in November in Strasbourg. Her local project will start in the beginning of 2018.

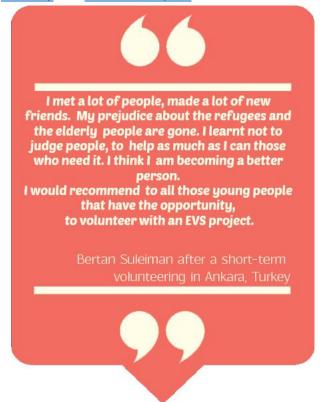
- ❖ Dragana Jovanovska engaged in the long-term process for the Progress Study on Youth, Peace and Security and the UNSCR 2250, in the following way: she took part in the regional consultation meeting for Eastern Europe and Central Asia region, held in Istanbul, Turkey on May 23-25, 2017 and organised by the UNDP/UNFPA/PBSO Secretariat, and in the Validation Consultation with Youth, organised by Dag Hammarskjöld Foundation and the UNFPA/PBSO Secretariat and held at the United Nations Headquarters in New York, US, on November 18-19, 2017. The Validation Consultation was the final event of a series of world-wide youth consultations, followed up by the launching of the Progress Study on Youth, Peace and Security.
- ❖ CID was active in supporting the #UnitedCVE campaign (Countering Violent Extremism) launched by OSCE. In 2017, Florim Rexhepi attended the Counter-Terrorism conference: Preventing and countering violent extremism and radicalization that lead to Terrorism" held in Vienna on May 23-24, and Elena Ceban attended the "Workshop on challenging hate speech and violent extremism online", held in Vienna on November 11-12 in partnership with Facebook. Florim Also attended the "Conference marking the International Day of Tolerance", organised by the OSCE Mission to Skopje on November 16th in Skopje, where Florim was a speaker on the topic of Youth Intercultural integration.
- ❖ Matej Manevski and Dragana Jovanovska attended a training course organised by the British Council as part of a global programme "Active Citizens", held in Belgrade on December 4-8, 2017. The training was intended to prepare the participants to promote and support active citizenship in the Balkan region.



MOBILITY OPPORTUNITIES

Mobility has always been an important element of CID's activity. In 2016, 256 young people had the opportunity to join a mobility activity such as a training course, conference, youth exchange, volunteering, study visit, etc. Out of these 256, 10 youngsters volunteered in workcamps, 30 youngsters participated in short-term and long-term volunteer projects, and 216 participated in short-term mobility.

People who took part in international activities reported to have more confidence in speaking a foreign language, to be more interested in getting involved in activities that tackle personal development and community development, to have enlarged their network of friends and to feel more autonomous. More testimonies from participants and EVS volunteers can be found on the following link: www.cid.mk/our-stories-mobility and www.cid.mk/evs.





VISIBILITY AND COMMUNICATION STRATEGY

CID is ensuring the visibility of its projects and activities through various channels, both online and offline. At the moment, four active webpages and three Facebook pages (described below) are being updated weekly: over 70 news articles and 20 photo galleries were published throughout the year. Additionally, CID cooperated with the local and national media outlets (TV channels and newspapers), which produced around 25 press-releases and TV spots.

This year CID has been managing 2 official webpages:

- the official webpage of CID www.cid.mk which was restructured in June; it is updated with information about activities, descriptions of projects, the monthly newsletter, as well as the mobility opportunities. The webpage is available in English at the moment.
- ❖ the official webpage of MultiKyлти www.multikulti.mk re-created in 2016 with content related to the activities that the center offers, plus the possibility to register, access polls and conversations and participate in online courses.

Besides the main pages, 5 project-related pages are active:

- Civil Society for European Integration www.cs4eu.org
- ❖ SHIFT www.shiftlearning.net
- ❖ Youth Work Recognition with Self-Assessment and Accreditation: www.youthwork.pro
- ❖ E-Region: Development Opportunity www.e-region.eu
- Honeycomb of Participation in National Level Youth Organizations www.honeycomb.cid.mk
- Look Beyond www.lookbeyond.cid.mk

The Monthly Newsletter, a tradition started in 2012, is an efficient communication tool that delivers the most important news on implemented activities, shares best practices and stories of success with more than 2000 individuals and institutions that are subscribed to the mailing list.

Additionally, all updates and photo galleries are available on the Facebook page Center for Intercultural Dialogue, which reaches almost 6000 followers and the MultiKyлти center page, with over 3000 followers.



ABOUT US ~

OUR PROJECTS VOLUNTEER! MOBILITY OPPORTUNITIES V

OUR STORIES ~

Welcome to the CID world!

FIND OUT ABOUT OUR MOBILITY OPPORTUNITIES.

LEARN MORE ABOUT WHAT WE DO, GET IN TOUCH

WITH US OR JUST READ OUR LATEST NEWS.

OFFICE AND GENERAL ASSEMBLY

In 2017, CID developed its activity in 3 premises: the administrative office, located on the address Sava Kovacevic 38; the youth center, located at Vuk Karadzic bb, and the training space, rented with the support of the OSCE Mission to Skopje, located on the III MUB street.

The executive staff of CID was comprised over the year by: 2 financial officers, 2 part-time youth workers, 11 project coordinators, 1 project assistant, 1 PR officer, 1 PR assistant, 1 administrative and logistics officer, 1 mobility officer and volunteer coordinator.

The General Assembly of the organisation met twice in 2017: on April 2nd, and on September 26th. The first GA was held in the premises of the youth center and focused on reviewing and improving current policies of the organisation. The present people were organised in 3 groups in order to review the work of the previous working groups on the following topics: membership and volunteering policy, reviewing CID's stand on political matters and improving the organisation's outreach towards stakeholders.

The second General Assembly of the year was dedicated to the election of a new management board, with a mandate for 2 years. The new board was elected based on the following mandates: Finance and Administration Coordinator, Management Board member (MB) responsible for local activities, MB responsible for international activities, MB responsible for national and regional activities, MB responsible for coordination of International relations and networking; in the same election process the Executive Director was elected, also for a 2-year mandate.



LIST OF ACTIVE MEMBERS

Aleksandra Cvetkovska Aleksandra Mihajlovska Aleksandra Tasic Anabela Ivanovska Andrijana Kolevska Angela Aleksandrovska Angela Veljkovska Anita Begiri Antonio Danilovski Ardit Aliu Arta Abduli Artan Hasani Besart Shabani Bojan Stojkovski Bojana Andronovic Bojana Trajkovska Damjan Efremovski **Daniel Carter** Dario Korolija David Aleksovski Delvina Sejdiu Diellza Rexhepi Dragana Jovanovska Dragoslav Boshkovski

Fdin Islami Elena Ceban Elena Trpkovska Emilija Todorovska Filip Janevic Florim Rexhepi Gabrijela Boshkov Herolinda Ramadani Ines Fetterley Ismail Bajrami Ivana Davidovska Ivana Stojcevska Jovana Davitkova Jovana Jordanovska Kamelija Krstiki Katerina Ivanovska Keti Doncevska Ilic Konstantin Solarski Lindita Rexhepi Luftie Nuhiu Marija Krstevska Marija Petkovska Mario Denkovski Matej Manevski

Metodija Stojanovski Mila Josifovska Milan Dimitrievski Milosh Ristovski Monika Spasovska Nami Isaki Natalija Cvetkovska Nazim Memeti Neal Raimi Olivera Stojkovska Sandra Dimkovska Sara Haliti Sara Zafirovska Sefat Saiti Stefan Manevski Tamara Lazarevska Teodora Mladenovska Valon Sakipi Viktor Velickovski Vildane Isaku Vlera Zendeli Zenel Miftari

FINANCIAL STATEMENT FOR 2017

Income statement	MKD
Membership and fundraising revenues	12,810,484
Other revenues	1,746,395
Income surplus remaining from previous year	6,348,487
Interest rates and exchange difference revenues	468
Expenses for materials, services and amortization	3,854,517
Other expenses	12,045,586
Employee expenses (salaries and fees)	1,338,176
Capital and other assets	-
Fundraising, donations and other expenses	48,235
Surplus transferred to next year - pretax profit:	4,073,946
Net surplus - after-tax profit	4,073,946

Expenses for materials, services and amortization	MKD
Expenses for raw material and other materials	437,552
Electricity and fuel expenses	183,017
Other services	416,804
Transport expenses	599,841
Rental costs	1,243,462
Promotion expenses	973,841
Other stationery expenses	12,045,586
Total expenses	17,286,514

Other expenses	MKD
Bank expenses	101,236
Project implementation expenses	652,119
Contractor expenses	4,958,797
Intellectual and other services	4,958,797
Negative exchange differences	48,250